Electronic Acknowledgement Receipt				
EFS ID:	5996388			
Application Number:	10678876			
International Application Number:				
Confirmation Number:	1277			
Title of Invention:	Call center communications system for handling calls to a call center			
First Named Inventor/Applicant Name:	Minh Duy Khuc			
Customer Number:	28004			
Filer:	Stephen S. Roche/Jamie Cameron			
Filer Authorized By:	Stephen S. Roche			
Attorney Docket Number:	1202a			
Receipt Date:	01-SEP-2009			
Filing Date:	03-OCT-2003			
Time Stamp:	17:46:42			
Application Type:	Utility under 35 USC 111(a)			

## Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$1030
RAM confirmation Number	3955
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1 Extension of Time	ExtOfTime.pdf	49114	no	1	
		a1d180512218560683308888df2e685528 9adc			
Warnings:					
Information:		40.0			
2 Notice of Appeal Filed	NoticeOfAppeal.pdf	53806	no	1	
		d923c6805fde39a3e9d8e6b237d027e7cbe 71642			
Warnings:			· · · · · · · · · · · · · · · · · · ·		
Information:					
3 Pre-Brief Conference request	PABRR.pdf	218452	no	5	
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Warnings:			'		
Information:					
4 Fee Worksheet (PTO-875)	fee-info.pdf	31789	no	2	
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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Piling Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.